

case study

CRE8OBJECT PROVIDES SHAREPOINT CONSULTING

When Export Development Canada required knowledge in Sharepoint, it turned to Cre8Object, a specialist in utilizing Microsoft-centric technologies to help customers build custom software solutions.

EDC is a Canadian financial institution specializing in providing trade finance services in support of Canadian exporters and investors. EDC serves in some 200 markets throughout the world.

Situation

EDC is a large organization in which its respective departments must allow information workers to effectively share knowledge with one another. Effective knowledge collaboration within EDC would

Customer Profile

Export Development Canada (EDC) is a corporation that provides trade finance and risk management services for Canadian exporters.

Situation

To enable efficient document management and collaboration amongst internal departments, EDC sought help to evaluate a solution using Windows Sharepoint Services.

Solution

Cre8Object provided existing knowledge of Windows Sharepoint Services to assist EDC in the evaluation and design of implementing Sharepoint technologies across their 1000+ employee organization.

Benefits

- Organizational collaboration through Sharepoint technology
- Knowledge sharing by information workers
- Efficient document management

allow for decisions to be made based on the current relevance of interdependent world news and events relating to trade finance services.

Previously, EDC used a mixture of technological communication mediums to achieve document collaboration and knowledge management. The various technologies integrated together to accomplish this was not scalable, given the new technologies out there that accomplish collaboration on a more efficient and effective scale. EDC began looking at some of these new technologies, which included Sharepoint Products and Technologies.

Solution

To further its research and proof-of-concept of benefits that Windows Sharepoint Services would be able to bring relating to document management and collaboration, EDC sought Cre8Object's knowledge in Sharepoint Products and Technologies. Cre8Object formed part of the internal team to investigate Windows Sharepoint Services. "We were happy with the technical competency of Cre8Object, after having worked with them previously," said EDC Manager of Web Infrastructure, Don MacLeod. "We were pleased to have Cre8Object share its knowledge of Windows Sharepoint Services to assist us to evaluate a solution for employee collaboration."

EDC required a business case to be built in order to validate the benefits Windows Sharepoint Services would bring to the organization for document management and collaboration. Cre8Object, with knowledge of Windows Sharepoint Services, was a key contributor to the building of the business case

and also assisted in developing proof-of-concepts within the Sharepoint environment. In addition, to support an eventual deployment of Windows Sharepoint Services, Cre8Object created Sharepoint design documentation for EDC to assist its developers, administrators, and employees in the implementation and administration of Windows Sharepoint Services.

Benefits

By bringing Cre8Object to assist EDC in validating the use of Windows SharePoint Services for organizational collaboration through technology, the benefits EDC realized included allowing its information workers within departments to create Intranet Web sites that fostered information sharing, document management and collaboration.

As a result, EDC acknowledged that Windows SharePoint Services included increased individual and team productivity by making it easy for end users to work together on documents, events, contacts, tasks, and other information all within a standard collaborative and customizable environment – including tight integration with Microsoft Office.